



## QUALITY ASSURANCE DOCUMENT QA70 - ACCEPTABLE USE POLICY

This policy sets out the terms upon which you access ilearn and other linked systems including assessment submission portals and Unitu (together, "our VLE"), as a registered user. Use of our VLE includes accessing, browsing, posting or uploading documents to our VLE or sending direct messages to other users.

**1. Changes to our VLE.** We may update our VLE from time to time, and may change the content at any time. We also do not guarantee that our VLE will be free from bugs and errors at all times.

**2. Username and password.** You will be provided with a user identification code and password as part of our security procedures, and you must treat such information as confidential. You must not disclose it to any third party. If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at [help@arden.ac.uk](mailto:help@arden.ac.uk). We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of this clause 9.3.

**3. Content standards.** Whenever you make use of a feature that allows you to upload content to our VLE, or to make contact with other users of our VLE:

3.1. You must comply with the content standards set out in clause 9.10;

3.2. You warrant that any such contribution does comply with those standards, and you will be liable to us and indemnify us for any breach of that warranty. This means you will be responsible for any loss or damage we suffer as a result of your breach of warranty.

**4. Information uploaded to VLE shall be non-confidential.** Any content you upload to all-user facing elements of our VLE will be considered non-confidential and non-proprietary, and we have the right to use, copy, distribute and disclose to third parties any such content for any purpose.



**5. Disclosure of information.** We have the right to disclose your identity to any third party who is claiming that any content posted or uploaded by you to our VLE constitutes a violation of their intellectual property rights, or of their right to privacy.

**6. We are not liable for your acts or omissions.** We will not be responsible, or liable to any third party, for the content or accuracy of any content posted by you or any other user of our VLE.

**7. We have the right to remove or edit any of your content on our VLE.** We have the right to remove or edit any posting you make on our VLE if, in our opinion, your post does not comply with the content standards set out in clause 9.9.

**8. Content Standards.** These content standards apply to any and all material which you contribute to our VLE (contributions), and to any interactive services associated with it. You must comply with the following standards which apply to each part of any contribution as well as to its whole. Contributions must not:

- 8.1. Contain any material which is defamatory of any person.
- 8.2. Contain any material which is obscene, offensive, hateful or inflammatory.
- 8.3. Promote sexually explicit material.
- 8.4. Promote violence.
- 8.5. Promote discrimination based on race, sex, religion, nationality, disability, sexual orientation or age.
- 8.6. Infringe any copyright, database right or trade mark of any other person.
- 8.7. Be likely to deceive any person.
- 8.8. Be made in breach of any legal duty owed to a third party, such as a contractual duty or a duty of confidence.
- 8.9. Promote any illegal activity.
- 8.10. Be threatening, abuse or invade another's privacy, or cause annoyance, inconvenience or needless anxiety.
- 8.11. Be likely to harass, upset, embarrass, alarm or annoy any other person.
- 8.12. Be used to impersonate any person, or to misrepresent your identity or affiliation with any person.
- 8.13. Give the impression that they emanate from us, if this is not the case.



8.14. Advocate, promote or assist any unlawful act such as (by way of example only) copyright infringement or computer misuse.

8.15. Promote or encourage extremist or terrorist views, as defined in the Prevent Duty.

Policy Name:	Acceptable Use and Social Media Policy for Students
Policy Reference:	QA70
Approval Authority:	Quality & Standards Committee
Last Approved:	June 2018
Responsible SMT Lead:	Director of Student Experience
Responsible Department:	Student Experience
Policy Contact:	Fineen Bradley, Head of Student Success ( <a href="mailto:fbradley@arden.ac.uk">fbradley@arden.ac.uk</a> )
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